Model: 311-A EXCAVATOR 9LJ

Configuration: 311 TRACK-TYPE EXCAVATOR 9LJ00001-UP (MACHINE) POWERED BY 3064 ENGINE

Operation and Maintenance Manual 311 & 312 EXCAVATORS

Media Number -SEBU6724-01

Publication Date -31/08/1995

Date Updated -30/01/2002

Foreword

SMCS - 7606

Literature Information

The operation and maintenance manual should be stored in the operator's compartment in the literature holder or seat back literature storage area.

The operation and maintenance manual contains safety, operation, transportation, lubrication and maintenance information.

Some photographs or illustrations in the operation and maintenance manual show details or equipment that can be different from your machine. Guards and covers might have been removed for illustrative purposes.

Continuing improvement and advancement of product design might have caused changes to your machine which are not included in the operation and maintenance manual. Read, study and keep the operation and maintenance manual with the machine.

Whenever a question arises regarding the machine, or the operation and maintenance manual, please consult any Caterpillar dealer for the latest available information.

Safety

The Safety Section lists basic safety precautions. In addition, this section identifies the text and locations of warning signs used on the machine.

Read and understand the basic precautions listed in the Safety Section before operating or performing lubrication, maintenance and repair on the machine.

Operation

The operation information is a reference for the new operator and a refresher for the experienced one. This information includes a discussion of gauges, switches, machine controls, equipment controls, transportation and towing information.

Photographs and illustrations guide the operator through correct procedures of checking, starting, operating and stopping the machine.

Operating techniques outlined in the operation and maintenance manual are basic. Skill and techniques develop as the operator gains knowledge of the machine and its capabilities.

Maintenance

The maintenance information is a guide to equipment care. The illustrated, step-by-step instructions are grouped by servicing intervals. Items without specific intervals are listed under When Required topics. Items in the Maintenance Interval Schedule are referenced to detailed instructions that follow.

Maintenance Interval Schedule

Use the service hour meter to determine servicing intervals. Calendar intervals shown (daily, weekly, monthly, etc.) can be used instead of service hour meter intervals if they provide more convenient servicing schedules and approximate the indicated service hour meter reading. Recommended service should always be performed at the interval that occurs first.

Under extremely severe, dusty or wet operating conditions, more frequent lubrication than is specified in the Maintenance Intervals chart might be necessary.

Perform service on items at multiples of the original requirement. For example, at Every 500 Service Hours or 3 Months, also service those items listed under Every 250 Service Hours or Monthly, Every 50 Service Hours or Weekly and Every 10 Service Hours or Daily.

Machine Description



This machine is equipped with a 3064 direct injection turbocharged engine and other specifically developed systems and components such as electronic power unit control system, work mode choice system, two-speed travel motor, etc. The machine is designed primarily for excavating and loading material.

<u>California</u>

Proposition 65 Warning

Diesel engine exhaust and some of its constituents are known to the state of California to cause cancer, birth defects, and other reproductive harm.

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Warning Signs

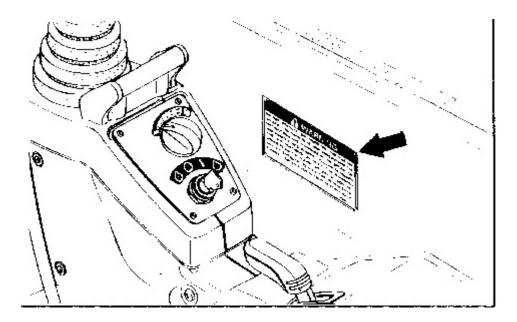
There are several specific warning signs on this machine. Their exact location and description of the hazard are reviewed in this section. Please become familiarized with all warning signs.

Make sure all warning signs can be read. Clean or replace the warning signs if the words can not be read, or the illustrations are not clear. When cleaning the warning signs, use a cloth, water and soap. Do not use solvent, gasoline, etc., to clean the safety signs. Solvents or gasoline, etc., could loosen the sign adhesive and allow the sign to fall off.

Replace any safety sign if it is damaged, missing or can not be read. If a safety sign is attached to a part that is replaced, make sure a new sign is installed on the replaced part. Contact any Caterpillar dealer for new safety signs.

WARNING

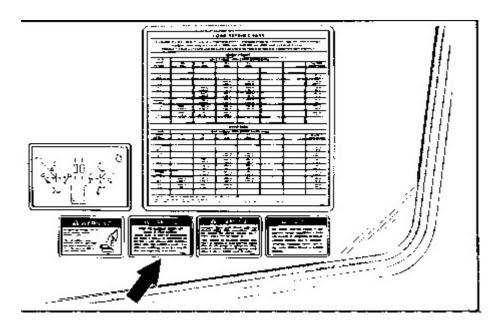
Do not operate or work on this machine unless you have read and understand the instructions and warnings in the Operation and Maintenance Manual. Failure to follow the instructions or heed the warnings could result in injury or death. Contact any Caterpillar dealer for replacement manuals. Proper care is your responsibility.



Located in the cab.

WARNING

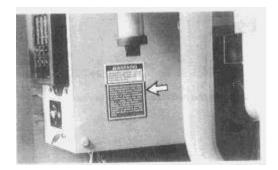
Know the maximum height and reach of your machine. Serious injury or death by electrocution can occur if machine or attachments are not kept a safe distance from electrical power lines. Keep distance at least 3 m (10 feet) plus additional 10 mm (0.4 inch) for each 1,000 volts over 50,000 volts.



Located in the cab.



Improper jumper cable connections can cause an explosion resulting in personal injury. When using jumper cables always connect positive (+) cable to positive (+) terminal of battery connected to starter solenoid and negative (-) cable from external source to starter negative (-) terminal. (If not equipped with starter negative terminal, connect to engine block.)

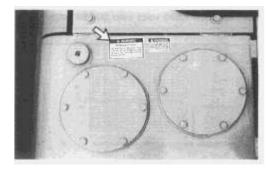


Located on the circuit breaker panel.



HYDRAULIC TANK

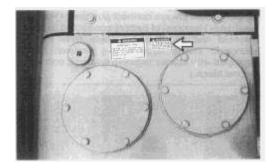
Relieve tank pressure with engine off by removing cap slowly to prevent burns from hot oil.



Located on the hydraulic tank.



Lift eyes or tank can fail when lifting tank containing fluids resulting in possible personal injury. Drain tank of all fluids before lifting.



Located on the hydraulic tank and the fuel tank.



HIGH PRESSURE CYLINDER

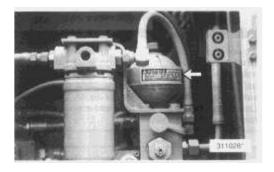
Do not remove or disassemble any hydraulic components or parts until pressure has been relieved or personal injury may occur.

To relieve pressure:

- 1. Shut off engine.
- 2. With operator in seat and bucket on ground, engage neutralizing lever and actuate an equipment control lever about ten times to dissipate pressure in hydraulic system.

CHARGING MEDIUM		NITROGEN	
Precharge Pressure	18 kg/cm ²	1765 kPa	(255 psi)
Service Pressure	35 kg/cm²	3430 kPa	(495 psi)
Minimum Bursting Pressure	105 kg/cm ²	10295 kPa	(1495 psi)

See your Caterpillar dealer for tools and detailed information.



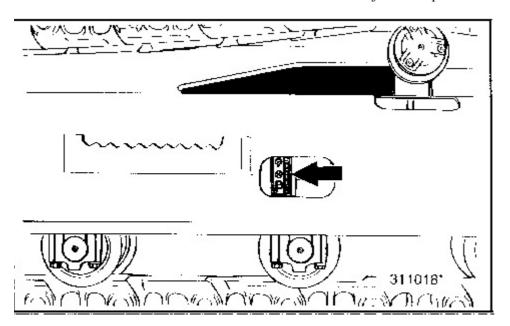
Located on the accumulator.



HIGH PRESSURE CYLINDER

Do not remove any parts until all pressure has been relieved to avoid possible personal injury. Relieve pressure by opening fill valve 1 turn maximum.

See the Maintenance Section of this manual for track adjustment procedure.

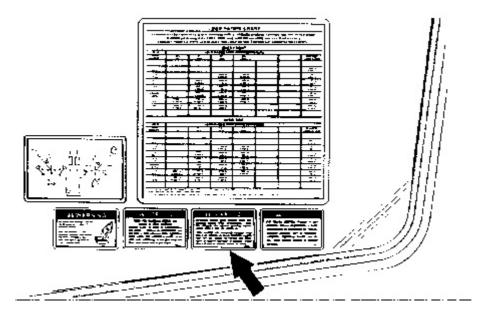


Located on both track frames.

WARNING

Automatic Engine Speed Control (AEC) will increase engine speed automatically when you operate the control lever(s) and/or travel pedals with AEC switch ON.

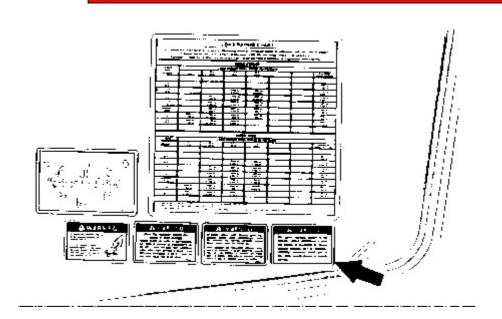
When loading and unloading machine from truck or working in close quarters always turn off AEC switch to prevent any possibility of sudden movement of machine, which could result in serious injury or death.



Located in the cab.

WARNING

Put travel control switch in low position before descending a slope and loading or unloading on trailer. Machine control may be adversely affected. Personal injury can result from sudden change in machine control.

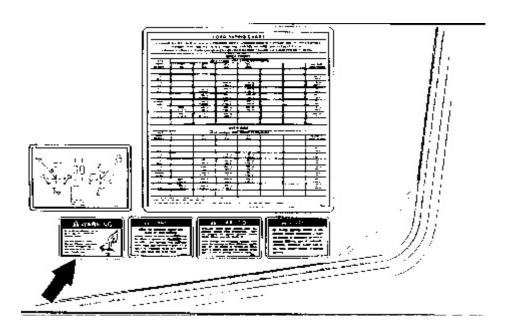


Located in the cab.



The bucket can interfere with the cab on machines equipped with a reversed bucket.

Know the machines's linkage movement extremes. Keep bucket and other attachment tools away from cab at all times to avoid personal injury.

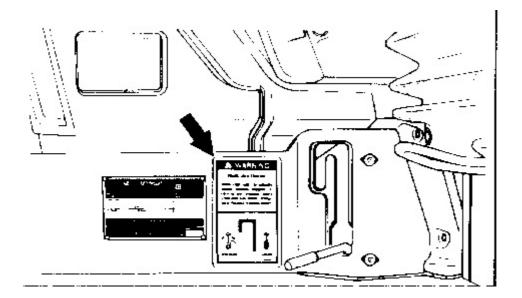


Located in the cab (if equipped).



SWING LOCK CONTROL

Swing lock must be engaged before shipping machine. If lock is not engaged, upper structure can swing, resulting in possible personal injury.

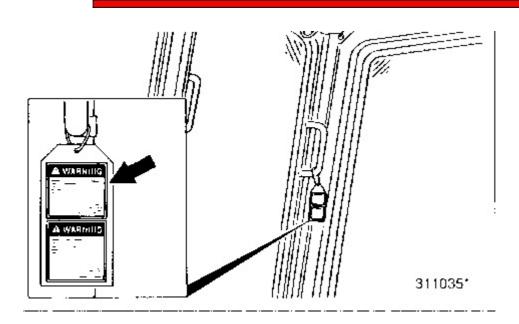


Located in the cab, if the machine is swing lock pin equipped.

Visually check for proper swing lock pin engagement with the lower structure, especially before lifting or transporting the machine.

A WARNING

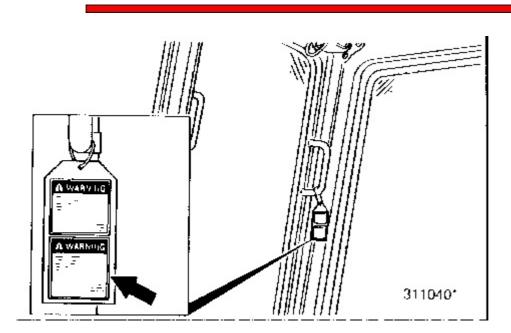
Manufactured with 1, 1, 1-Trichloroethane, a substance which harms public health and environment by destroying ozone in the upper atmosphere.



Located in the cab (if equipped).

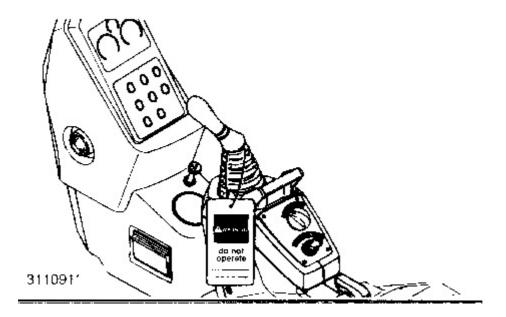


Contains Chlorofluorocarbon-12 a substance which harms public health and environment by destroying ozone in the upper atmosphere.



Located in the cab on machines equipped with air conditioning systems containing R-12 air conditioner refrigerant (if equipped).

General Hazard Information



Attach a Do Not Operate, SEHS7332, or similar warning tag to start switch or controls before servicing or repairing the machine. This tag is available from your Caterpillar dealer.

Know the width of your equipment so proper clearance can be maintained when operating near fences, boundary obstacles, etc.

Wear a hard hat, protective glasses and other protective equipment as required by job conditions.

Do not wear loose clothing or jewelry that can catch on controls or other parts of the machine.

Make certain all protective guards and covers are secured in place on the machine.

Keep the machine, especially the deck, walkways and steps, free of foreign material, such as debris, oil, tools and other items which are not part of the machine.

Secure all loose items such as lunch boxes, tools and other items which are not part of the machine.

Know the appropriate work site hand signals and who gives them. Accept signals from one person only.

Inhaling air conditioner refrigerant gas through a lit cigarette or other smoking method or inhaling fumes released from a flame contacting air conditioner refrigerant gas, can cause bodily harm or death. Do not smoke when servicing air conditioners or wherever refrigerant gas may be present.

Never put maintenance fluids into glass containers.

Drain all liquids into a suitable container. Dispose of all liquids according to local regulations.

Use all cleaning solutions with care.

Report all needed repairs.

Do not allow unauthorized personnel on the machine.

For machines equipped with automatic swing parking brake, disregard instructions for machines equipped with a swing lock pin.

- * Park the machine on level ground.
- * Lower the equipment to the ground.
- * Move the equipment control levers to the HOLD position.
- * Move the hydraulic activation control lever to the LOCKED position.
- * Stop the engine.
- * Turn the engine start switch off and remove the key.
- * Turn the disconnect switch off and remove the key.

Falling Objects Guard

This is an equipment guard located above the operator's compartment and secured to the machine.

To avoid possible weakening of the Falling Objects Guard, consult a Caterpillar dealer before altering the Falling Objects Guard in any way. The protection offered by this Falling Objects Guard will be impaired if it has been subjected to structural damage. Structural damage can be caused by an overturn accident, by falling objects, etc.

Pressure Air

Pressure air can cause personal injury. When using pressure air for cleaning, wear a protective face shield, protective clothing and protective shoes.

The maximum air pressure must be below 205 kPa (30 psi) for cleaning purposes.

Fluid Penetration

Always use a board or cardboard when checking for a leak. Escaping fluid under pressure, even a pin-hole size leak, can penetrate body tissue, causing serious injury, and possible death. If fluid is injected into your skin, it must be treated by a doctor familiar with this type of injury immediately.

Track adjusting grease is under high pressure. Grease coming out of the relief valve under pressure can penetrate the body causing injury or death.

Do not watch the relief valve to see if grease is escaping. Watch the track or track adjustment cylinder to see if the track is being loosened. Loosen the relief valve one turn only.

Asbestos Information

Caterpillar products and replacement parts shipped from Caterpillar are asbestos free. Caterpillar recommends the use of only genuine Caterpillar replacement parts. If any replacement parts containing asbestos are used, the following guidelines should be used in handling these parts and asbestos debris.

Caution should be used to avoid inhaling dust that might be generated when handling components containing asbestos fibers. If this dust is inhaled, it can be hazardous to your health. Components in products that might contain asbestos fibers are brake pads, brake band and lining assemblies, clutch plates and some gaskets. The asbestos used in these components is usually bound in a resin or sealed in some way. Normal handling is not hazardous as long as airborne dust which contains asbestos is not generated.

If dust which can contain asbestos is present, there are several common sense guidelines that should be followed.

- * Never use compressed air for cleaning.
- * Avoid brushing or grinding of asbestos containing materials.
- * For clean up, use wet methods or a vacuum equipped with a high efficiency particulate air (HEPA) filter.
- * Use exhaust ventilation on permanent machining jobs.
- * Wear an approved respirator if there is no other way to control the dust.
- * Comply with applicable rules and regulations for the work place (for example in the U.S.A., OSHA requirements as set forth in 29 CFR 1910.1001).
- * Follow environmental rules and regulations for disposal of asbestos.
- * Avoid areas where asbestos particles might be in the air.

Crushing or Cutting Prevention

Support equipment properly when working beneath them. Do not depend on hydraulic cylinders to hold them up. Equipment may fall if a control is moved, or if a hydraulic line breaks.

Never attempt adjustments while the machine is moving or the engine is running unless otherwise specified.

Where there are equipment linkages, the clearance in the linkage area will increase or decrease with movement of the equipment.

Stay clear of all rotating and moving parts.

Keep objects away from moving fan blades. They will throw or cut any object or tool that falls or is pushed into them.

Do not use a kinked or frayed wire rope cable. Wear gloves when handling wire rope cable.

Retainer pins, when struck with force, can fly out and injure nearby persons. Make sure the area is clear of people when driving retainer pins.

Wear protective glasses when striking a retainer pin to avoid injury to your eyes.

Chips or other debris can fly off objects when struck. Make sure no one can be injured by flying debris before striking any object.

Do not attempt to lift the machine with the lift eyes on the cab or counterweight. Refer to the lifting instructions included in the Transportation Information portion of the Operation Section, or consult your Caterpillar dealer for lifting instructions.

Burn Prevention

Coolant

At operating temperature, the engine coolant is hot and under pressure. The radiator and all lines to heaters or the engine contain hot coolant or steam. Any contact can cause severe burns.

Steam can cause personal injury.

Check the coolant level only after the engine has been stopped and the fill cap is cool enough to remove with your bare hand.

Remove the cooling system fill cap slowly to relieve pressure.

Cooling system additive contains alkali that can cause personal injury. Avoid contact with the skin, eyes and mouth.

Allow cooling system components to cool before draining.

Oils

Hot oil and components can cause personal injury. Do not allow hot oil or components to contact the skin.

At operating temperature, the hydraulic tank is hot and can be under pressure.

To relieve the pressure from the hydraulic tank, remove the fill/vent plug.

Remove the hydraulic tank fill/vent plug only after the engine has been stopped and the fill/vent plug is cool enough to remove with your bare hand.

Remove the hydraulic tank fill/vent plug slowly to relieve pressure.

Relieve all pressure in air, oil, fuel or cooling systems before any lines, fittings or related items are disconnected or removed.

Batteries

Batteries give off flammable fumes which can explode.

Do not smoke when observing the battery electrolyte levels.

Electrolyte is an acid and can cause personal injury if it contacts skin or eyes.

Always wear protective glasses when working with batteries.

Fire or Explosion Prevention

All fuels, most lubricants and some coolant mixtures are flammable.

Fuel leaked or spilled onto hot surfaces or electrical components can cause a fire.

Do not smoke while refueling or in a refueling area.

Do not smoke in areas where batteries are charged, or where flammable materials are stored.

Batteries can be located in separate compartments. When using jump start cables always connect positive (+) cable to positive (+) terminal of battery connected to starter solenoid and negative (-) cable from external source to starter negative (-) terminal. (If not equipped with starter negative (-) terminal, connect to engine block.)

See the Operation Section of this manual for specific starting instructions.

Do not use other types of starting aids such as ether on engines equipped with inlet manifold heaters. Such use could result in an explosion and personal injury.

Clean and tighten all electrical connections. Check daily for loose or frayed electrical wires. Have all loose or frayed electrical wires tightened, repaired or replaced before operating the machine.

Keep all fuels and lubricants stored in properly marked containers and away from all unauthorized persons.

Store all oil rags or other flammable material in a protective container.

Do not weld or flame cut on pipes or tubes that contain flammable fluids. Clean them thoroughly with nonflammable solvent before welding or flame cutting on them.

Remove all flammable materials such as fuel, oil and other debris before they accumulate on the machine.

Do not expose the machine to flames, burning brush, etc., if at all possible.

Shields, which protect hot exhaust components from oil or fuel spray in the event of a line, tube or seal failure, must be installed correctly.

Fire Extinguisher

Have a fire extinguisher available and know how to use it. Inspect and have it serviced as recommended on its instruction plate.

Lines, Tubes and Hoses

Do not bend or strike high pressure lines. Do not install bent or damaged lines, tubes or hoses.

Repair any loose or damaged fuel and oil lines, tubes and hoses. Leaks can cause fires. Contact your Caterpillar dealer for repair or replacement.

Check lines, tubes and hoses carefully. Do not use your bare hand to check for leaks. Use a board or cardboard to check for leaks. See Fluid Penetration in the Safety Section for more details. Tighten all connections to the recommended torque. Replace if any of the following conditions are found.

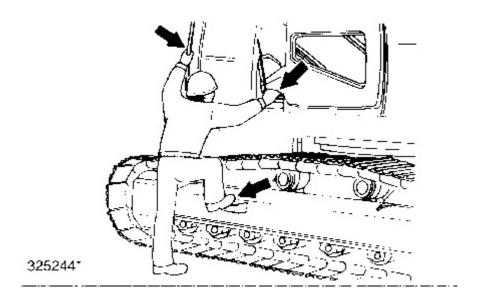
- * End fittings damaged or leaking.
- * Outer covering chafed or cut and wire reinforcing exposed.
- * Outer covering ballooning locally.
- * Evidence of kinking or crushing of the flexible part of hose.
- * Armoring embedded in the outer cover.
- * End fittings displaced.

Make sure that all clamps, guards and heat shields are installed correctly to prevent vibration, rubbing against other parts, and excessive heat during operation.

Mounting and Dismounting



- * Mount and dismount the machine only where steps and/or handholds are provided.
- * Inspect, and when necessary, clean and have repairs made to steps and handholds before mounting and dismounting.



- * Face the machine when mounting and dismounting.
- * Maintain a three-point contact (two feet and one hand or one foot and two hands contact) with the steps and handholds.

- * Never get on or off a moving machine.
- * Never jump off the machine.
- * Do not try to climb on or off the machine when carrying tools or supplies. Use a hand line to pull equipment up onto the platform.
- * Do not use any controls as handholds when entering or leaving the operator's station.

Alternate Exit

Machines equipped with cabs are equipped with alternate exits. For additional alternate exit information, refer to Rear Window in the Monitoring Systems and Cab Features section of this manual.

Before Starting the Engine

Start the engine only from the operator's station. Never short across the starter terminals or across the batteries, as this could bypass the engine neutral-start system as well as damage the electrical system.

Inspect the condition of the seat belt and mounting hardware. Replace any damaged or worn parts. Replace the seat belt regardless of appearance, after three years of use. Do not use a seat belt extension on a retractable seat belt.

Adjust the seat so that full pedal travel can be obtained with the operator's back against the seat back

Make sure the machine is equipped with a lighting system as required by conditions.

Make sure all lights are working properly.

Make sure no one is working on, underneath or close to the machine before starting the engine or beginning to move the machine. Make sure the area is free of personnel.

Engine Starting

Do not start the engine or move any of the controls if there is a Do Not Operate or similar warning tag attached to the start switch or controls.

Move all hydraulic controls to the HOLD position before starting the engine.

Move the hydraulic activation control lever to the LOCKED position.

Diesel engine exhaust contains products of combustion which may be harmful to your health. Always start and operate the engine in a well ventilated area. If in an enclosed area, vent the exhaust to the outside.

Before Operating the Machine

Clear all personnel from the machine and the area.

Clear all obstacles from the path of the machine. Beware of hazards such as wires, ditches, etc.

Be sure all windows are clean. Secure the doors and windows in either the open or shut position.

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