

Product: EXCAVATOR

Model: 311D LRR EXCAVATOR DDW

Configuration: 311D LRR Excavator DDW00001-UP (MACHINE) POWERED BY C4.2 Engine

## **Operation and Maintenance Manual 311D Excavator**

Media Number -SEBU8265-11

Publication Date -01/06/2014

Date Updated -01/03/2017

s00037320

## **Foreword**

### **Literature Information**

This manual should be stored in the operator's compartment in the literature holder or seat back literature storage area.

This manual contains safety information, operation instructions, transportation information, lubrication information and maintenance information.

Some photographs or illustrations in this publication show details or attachments that can be different from your machine. Guards and covers might have been removed for illustrative purposes.

Continuing improvement and advancement of product design might have caused changes to your machine which are not included in this publication. Read, study and keep this manual with the machine.

Whenever a question arises regarding your machine, or this publication, please consult your Cat dealer for the latest available information.

## **Safety**

The safety section lists basic safety precautions. In addition, this section identifies the text and locations of warning signs and labels used on the machine.

Read and understand the basic precautions listed in the safety section before operating or performing lubrication, maintenance and repair on this machine.

## **Operation**

The operation section is a reference for the new operator and a refresher for the experienced operator. This section includes a discussion of gauges, switches, machine controls, attachment controls, transportation and towing information.

Photographs and illustrations guide the operator through correct procedures of checking, starting, operating and stopping the machine.

Operating techniques outlined in this publication are basic. Skill and techniques develop as the operator gains knowledge of the machine and its capabilities.

## Maintenance

The maintenance section is a guide to equipment care. The Maintenance Interval Schedule (MIS) lists the items to be maintained at a specific service interval. Items without specific intervals are listed under the "When Required" service interval. The Maintenance Interval Schedule lists the page number for the step-by-step instructions required to accomplish the scheduled maintenance. Use the Maintenance Interval Schedule as an index or "one safe source" for all maintenance procedures.

### Maintenance Intervals

Use the service hour meter to determine servicing intervals. Calendar intervals shown (daily, weekly, monthly, etc.) can be used instead of service hour meter intervals if they provide more convenient servicing schedules and approximate the indicated service hour meter reading. Recommended service should always be performed at the interval that occurs first.

Under extremely severe, dusty or wet operating conditions, more frequent lubrication than is specified in the maintenance intervals chart might be necessary.

Perform service on items at multiples of the original requirement. For example, at every 500 service hours or 3 months, also service those items listed under every 250 service hours or monthly and every 10 service hours or daily.

## California Proposition 65 Warning

Diesel engine exhaust and some of its constituents are known to the State of California to cause cancer, birth defects, and other reproductive harm.

Battery posts, terminals and related accessories contain lead and lead compounds. **Wash hands after handling.**

## Certified Engine Maintenance

Proper maintenance and repair is essential to keep the engine and machine systems operating correctly. As the heavy duty off-road diesel engine owner, you are responsible for the performance of the required maintenance listed in the Owner Manual, Operation and Maintenance Manual, and Service Manual.

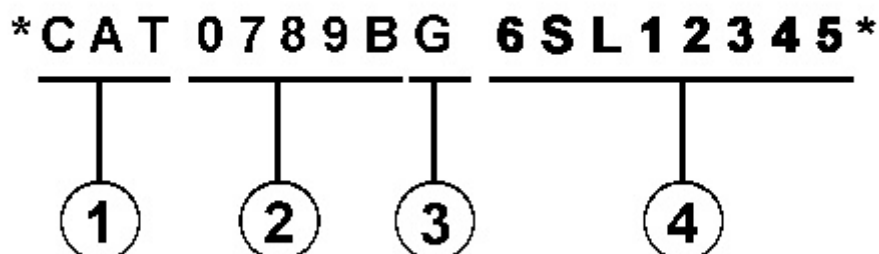
It is prohibited for any person engaged in the business of repairing, servicing, selling, leasing, or trading engines or machines to remove, alter, or render inoperative any emission related device or element of design installed on or in an engine or machine that is in compliance with the regulations (40 CFR Part 89). Certain elements of the machine and engine such as the exhaust system, fuel system, electrical system, intake air system and cooling system may be emission related and should not be altered unless approved by Caterpillar.

## Machine Capacity

Additional attachments or modifications may exceed machine design capacity which can adversely affect performance characteristics. Included would be stability and system certifications such as brakes, steering, and rollover protective structures (ROPS). Contact your Cat dealer for further information.

## Cat Product Identification Number

Effective First Quarter 2001 the Cat Product Identification Number (PIN) has changed from 8 to 17 characters. In an effort to provide uniform equipment identification, Caterpillar and other construction equipment manufacturers are moving to comply with the latest version of the product identification numbering standard. Non-road machine PINs are defined by ISO 10261. The new PIN format will apply to all Cat machines and generator sets. The PIN plates and frame marking will display the 17 character PIN. The new format will look like the following:



---

Illustration 1

g00751314

Where:

1. Caterpillar's World Manufacturing Code (characters 1-3)
2. Machine Descriptor (characters 4-8)
3. Check Character (character 9)
4. Machine Indicator Section (MIS) or Product Sequence Number (characters 10-17). These were previously referred to as the Serial Number.

Machines and generator sets produced before First Quarter 2001 will maintain their 8 character PIN format.

Components such as engines, transmissions, axles, etc. and work tools will continue to use an 8 character Serial Number (S/N).

---

Product: EXCAVATOR

Model: 311D LRR EXCAVATOR DDW

Configuration: 311D LRR Excavator DDW00001-UP (MACHINE) POWERED BY C4.2 Engine

## **Operation and Maintenance Manual**

### **311D Excavator**

Media Number -SEBU8265-11

Publication Date -01/06/2014

Date Updated -01/03/2017

i05831533

## **Safety Messages**

SMCS - 7000; 7405

There are several specific safety messages on this machine. The exact location of the hazards and the description of the hazards are reviewed in this section. Please become familiarized with all safety messages.

Make sure that all of the safety messages are legible. Clean the safety messages or replace the safety messages if you cannot read the words. Replace the illustrations if the illustrations are not visible. When you clean the safety messages, use a cloth, water, and soap. Do not use solvent, gasoline, or other harsh chemicals to clean the safety messages. Solvents, gasoline, or harsh chemicals could loosen the adhesive that secures the safety message. Loose adhesive will allow the safety message to fall.

Replace any safety message that is damaged, or missing. If a safety message is attached to a part that is replaced, install a new safety message on the replacement part. Any Caterpillar dealer can provide new safety messages.

---

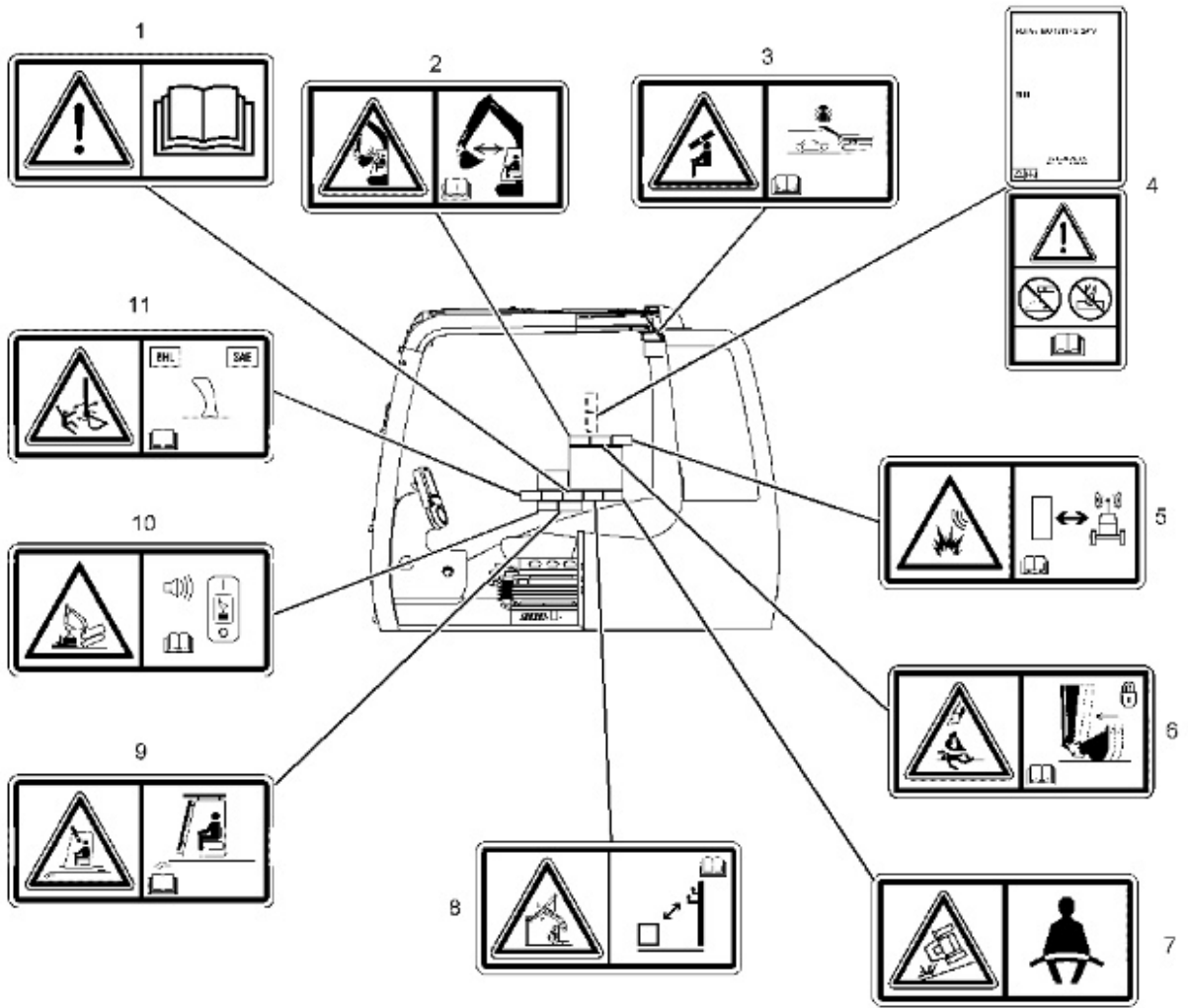


Illustration 1

g01970635

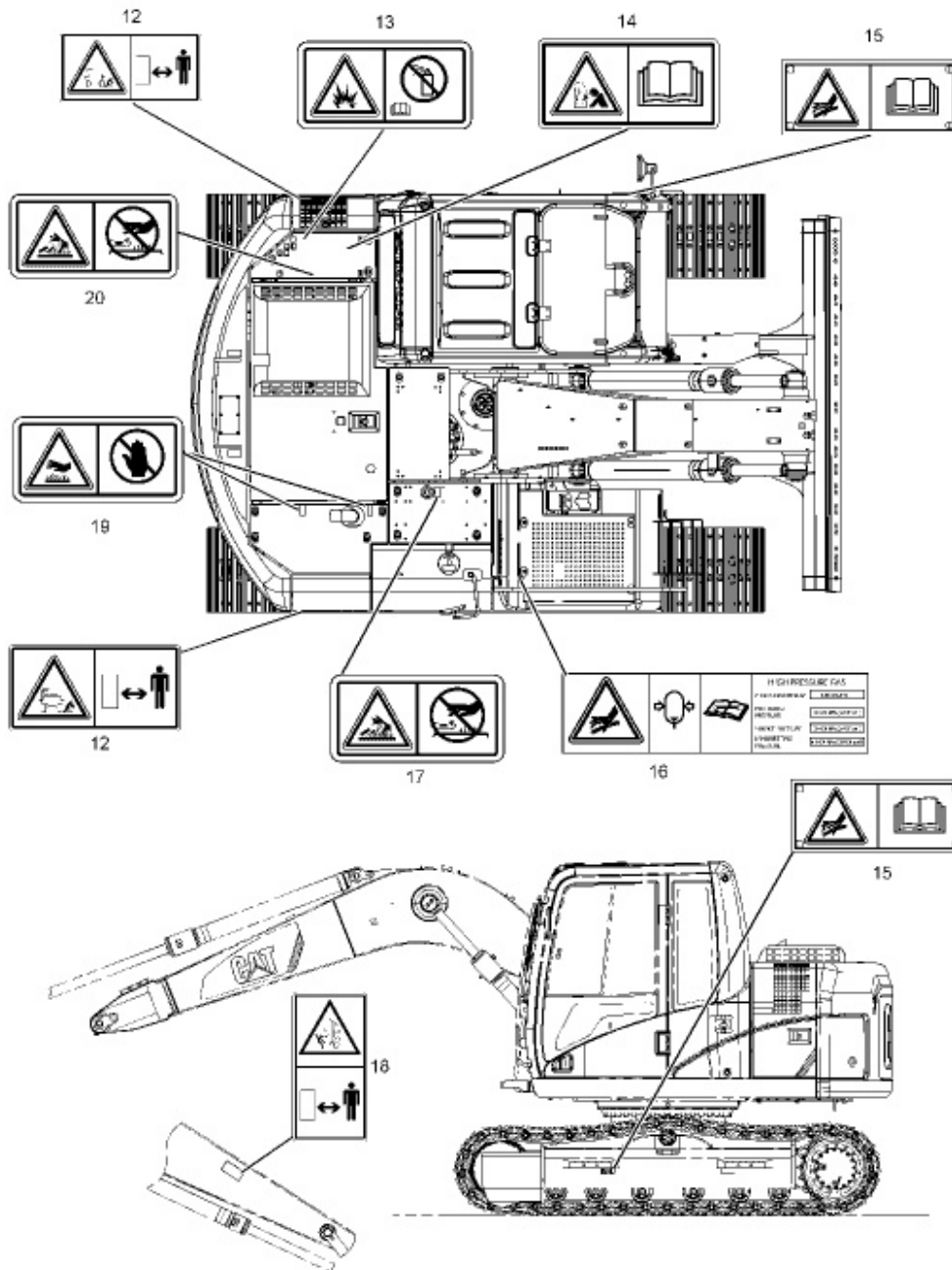
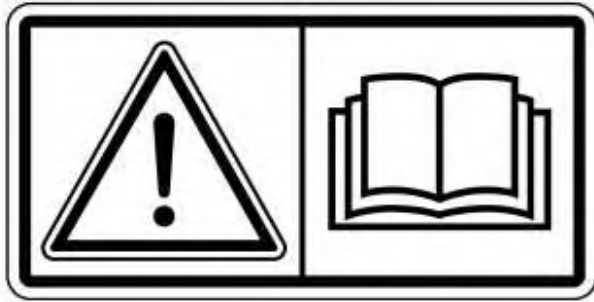


Illustration 2

g02157743

### **Do Not Operate (1)**

This safety message is located in the cab on the right side window.



---

g01370904

 **WARNING**

**Do not operate or work on this equipment unless you have read and understand the instructions and warnings in the Operation and Maintenance Manual. Failure to follow the instructions or heed the warnings could result in injury or death. Contact any Cat dealer for replacement manuals. Proper care is your responsibility.**

---

**Crushing Hazard (2)**

This safety message is located in the cab on the right side window.

---



---

g01373971

 **WARNING**

**Crushing Hazard! Certain machine front linkage combinations (boom, stick, quick coupler, work tool) may require keeping the work tool away from the cab during operation. Personal injury or death may result if the work tool contacts the cab during operation.**



---

Refer to Operation and Maintenance Manual, "Operating Technique Information" for further information.

**Crushing Hazard (3)**

This safety message is located in the rear of the cab.



g01373978

 **WARNING**

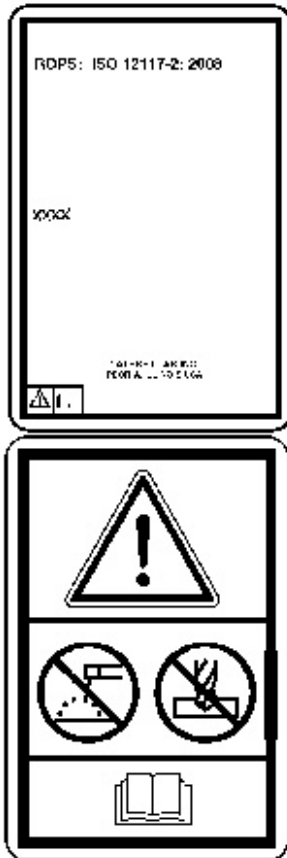
**Personal injury can result if the window is not latched in the overhead position; ensure the auto lock is engaged.**

---

**Do Not Weld or Drill on ROPS (4)**

If equipped, this safety message is located on the left side pillar in the cab.

---



---

g01970802

 **WARNING**

**Structural damage, an overturn, modification, alteration, or improper repair, can impair this structure's protective capability thereby voiding this certification. Do not weld on or drill holes in the structure. Consult a Caterpillar dealer to determine this structure's limitations without voiding its certification.**

---

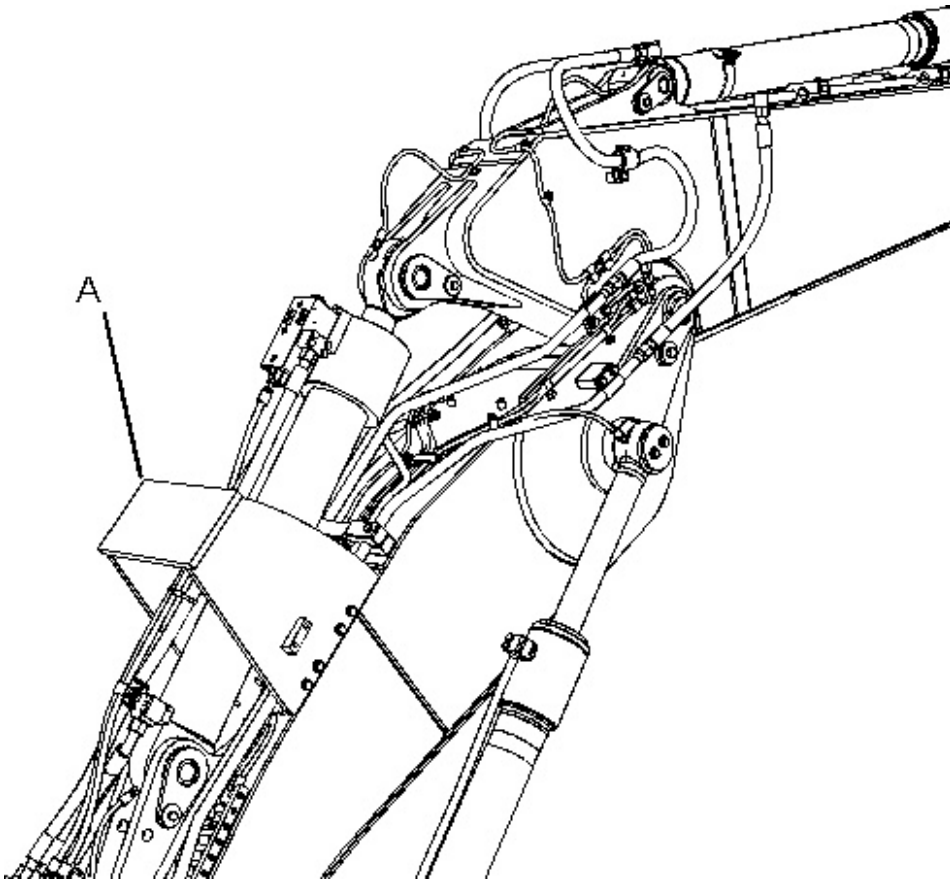
This machine has been certified to the standards that are listed on the certification plate. The maximum mass of the machine, which includes the operator and the attachments without a payload, should not exceed the mass on the certification plate.

Refer to Operation and Maintenance Manual, "Guards (Operator Protection)" for more information.

**Do Not Weld or Drill on ROPS (4A)**

This section applies to machines that are equipped with a VA boom.

---



g02076473

 **WARNING**

**Structural damage, an overturn, modification, alteration, or improper repair, can impair this structure's protective capability thereby voiding this certification. Do not weld on or drill holes in the structure. Consult a Caterpillar dealer to determine this structure's limitations without voiding its certification.**

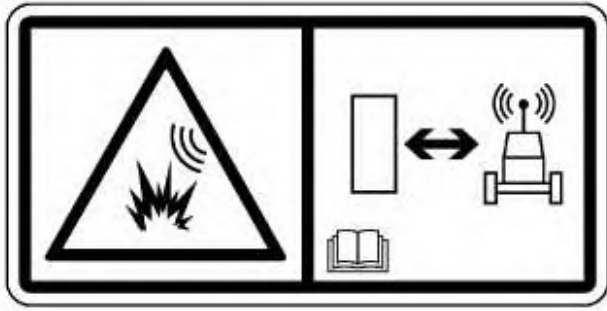
Stopper (A) is bolted on top of the boom. The stopper is a part of the structure of the ROPS. The stopper provides support for the cab if the machine rolls over.

**Do not remove the stopper from the VA boom. Do not operate the machine if the stopper is not in place.**

Refer to Operation and Maintenance Manual, "Guards (Operator Protection)" for more information.

**Product Link (5)**

If equipped, this safety message is located in the cab on the right side window.



g01370917

## **WARNING**

**This machine is equipped with a Caterpillar Product Link communication device. When electric detonators are used, this communication device should be deactivated within 12 m (40 ft) of a blast site for satellite-based systems and within 3 m (10 ft) of a blast site for cellular based systems, or within the distance mandated under applicable legal requirements. Failure to do so could cause interference with blasting operations and result in serious injury or death.**

**In cases where the type of Product Link module cannot be identified, Caterpillar recommends that the device be disabled no less than 12 m (40 ft) from the blast perimeter.**

Refer to Operation and Maintenance Manual, "Product Link" for further information.

### **Crushing Injury (6)**

If equipped, this safety message is located in the cab on the right side window.



g01374035

## **WARNING**

**Crush injury. Could cause serious injury or death. Always confirm that the quick coupler is engaged onto the pins. Read the Operator's Manual.**

---

Refer to Operation and Maintenance Manual, "Quick Coupler Operation" for further information.

### **Seat Belt (7)**

This safety message is located in the cab on the right side window.



g01370908

## **WARNING**

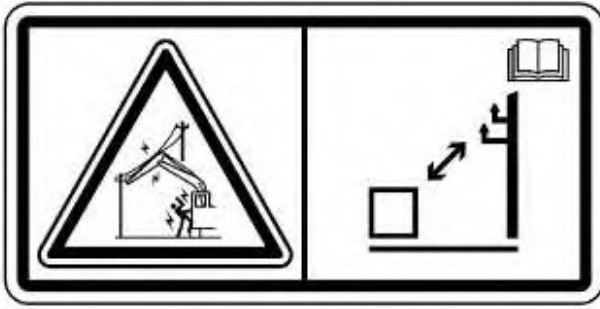
**A seat belt should be worn at all times during machine operation to prevent serious injury or death in the event of an accident or machine overturn. Failure to wear a seat belt during machine operation may result in serious injury or death.**

---

### **Electrical Power Lines (8)**

This safety message is located in the cab on the right side window.

---



g01374045



**Electrocution Hazard! Keep the machine and attachments a safe distance from electrical power. Stay clear 3 m (10 ft) plus twice the line insulator length. Read and understand the instructions and warnings in the Operation and Maintenance Manual. Failure to follow the instructions and warnings will cause serious injury or death**

Refer to Operation and Maintenance Manual, "Specifications" for further information.

### **Crushing Hazard (9)**

This safety message is located in the cab on the right side window.



g01374048



**The impact from objects that strike the front of the cab or the top of the cab could result in a crushing hazard with the potential for personal injury or death.**

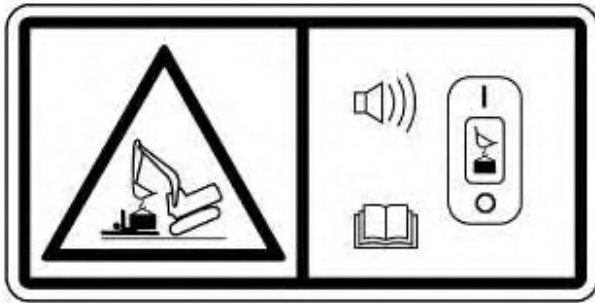
**The front guard and the top guard should be installed on the cab for applications where the hazard of falling objects exist. Read the Operation and Maintenance Manual.**

---

Refer to Operation and Maintenance Manual, "Guards" for further information.

### **Overload Warning Device (10)**

If equipped, this safety message is located in the cab on the right side window.



g01602013

**! WARNING**

**Overloading the machine could impact the machine's stability which could result in a tipover hazard. A tipover hazard could result in serious injury or death. Always activate the overload warning device before you handle or lift objects.**

---

Refer to Operation and Maintenance Manual, "Operator Controls" for further information.

### **Joystick Controls Alternate Patterns (11)**

If equipped, this safety message is located in the cab on the right side window.

---



g01374050

**! WARNING**

**Crush Hazard. Improper joystick setting could cause possible unexpected movement of the boom, stick, or worktool which could result in serious injury or death. Confirm that the joystick settings are properly configured before you operate the machine. Read the Operation and Maintenance Manual.**

Refer to Operation and Maintenance Manual, "Joystick Controls Alternate Patterns" for further information.

**Crushing Hazard (12)**

This safety message is located on the rear of each side of the machine.



g01374060

**! WARNING**



**Machine swings. Stay back. Crushing hazard could cause serious injury or death.**

---

### **Aerosol Starting Aid (13)**

This safety message is located on the bracket that supports the air cleaner housing.



g01372254

 **WARNING**

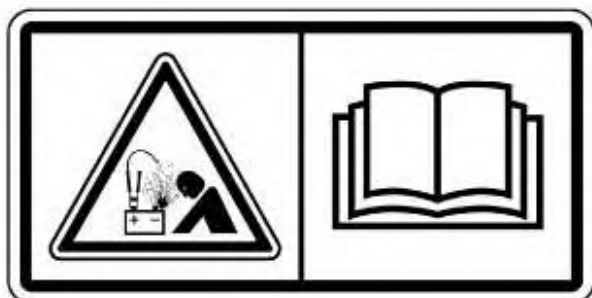
**Explosion hazard! Do not use ether! This machine is equipped with an air inlet heater. Using ether can create explosions or fires that can cause personal injury or death. Read and follow the starting procedure in the Operation and Maintenance Manual.**

---

Refer to Operation and Maintenance Manual, "Engine Starting" for further information.

### **Improper Connections For Jump Start Cables (14)**

This safety message is positioned on the circuit breaker panel.



 **WARNING**

**Explosion Hazard! Improper jumper cable connections can cause an explosion resulting in serious injury or death. Batteries may be located in separate compartments. Refer to the Operation and Maintenance Manual for the correct jump starting procedure.**

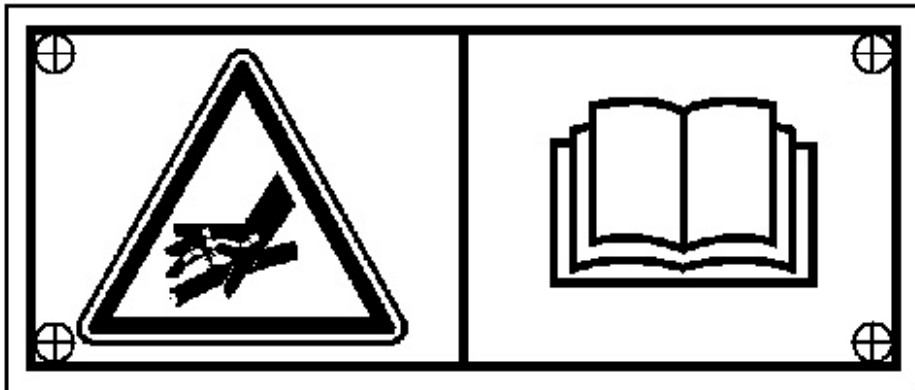
---

Refer to Operation and Maintenance Manual, "Engine Starting with Jump Start Cables" for further information.

**High Pressure Cylinder (15)**

This safety message is positioned on the track adjuster.

---



 **WARNING**

**High Pressure Cylinder. Do not remove any parts from the cylinder until all of the pressure has been relieved. This will prevent possible personal injury or death.**

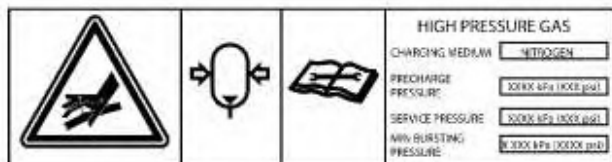
---

See the Operation and Maintenance Manual, "Track Adjustment - Adjust" information for your product.

## High Pressure Gas (16)

This safety message is located on the accumulator.

---



---

g01374065



### Pressurized System!

**Hydraulic accumulators contain gas and oil under high pressure. DO NOT disconnect lines or disassemble any component of a pressurized accumulator. All gas pre-charge must be removed from the accumulator as instructed by the service manual before servicing the accumulator or any accumulator component.**

**Failure to follow the instructions and warnings could result in personal injury or death.**

**Only use dry nitrogen gas to recharge accumulators. See your Cat dealer for special equipment and detailed information for accumulator service and charging.**

---

Refer to Operation and Maintenance Manual, "Equipment Lowering with Engine Stopped" for further information.

## Relieve Hydraulic Tank Pressure (17)

This safety message is located on the top of the hydraulic tank.

---



---

g01371640

 **WARNING**

**HYDRAULIC TANK**

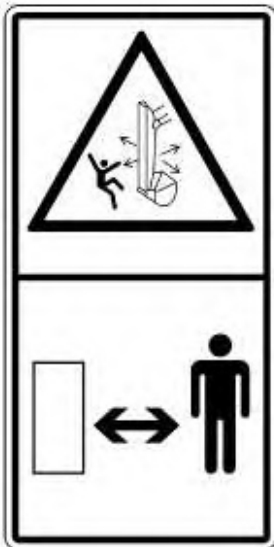
**RELIEVE TANK PRESSURE WITH ENGINE OFF BY REMOVING  
CAP SLOWLY TO PREVENT BURNS FROM HOT OIL.**

---

**Crushing Hazard (18)**

This safety message is located on both sides of the stick.

---



---

g01385579

 **WARNING**

**A crushing hazard exists when the stick and boom are in motion and when the machine is being used in object handling applications. Failure to stay clear of the stick and boom when the machine is in operation can result in personal injury or death. Stay clear of the stick and boom when the machine is in operation.**

---

### Hot Surface (19)

This safety message is located on the engine hood.

---



g01372256

 **WARNING**

**Hot parts or hot components can cause burns or personal injury. Do not allow hot parts or components to contact your skin. Use protective clothing or protective equipment to protect your skin.**

---

### Pressurized System (20)

This safety message is located next to the cooling system filler cap.

---



**WARNING**

**Pressurized system! Hot coolant can cause serious burns, injury or death. To open the cooling system filler cap, stop the engine and wait until the cooling system components are cool. Loosen the cooling system pressure cap slowly in order to relieve the pressure. Read and understand the Operation and Maintenance Manual before performing any cooling system maintenance.**

---

Refer to Operation and Maintenance Manual, "Cooling System Coolant Level - Check" for further information.

---

Thank you so much for reading.  
Please click the “Buy Now!”  
button below to download the  
complete manual.



After you pay.

You can download the most  
perfect and complete manual in  
the world immediately.

Our support email:

[ebooklibonline@outlook.com](mailto:ebooklibonline@outlook.com)